

# DID YOU KNOW?

NO: 303

FEBRUARY 24, 2017

## PRIMUS Contacts List

The following list provides contact information for PRIMUS Sterilizer Company. The first column "Related to" explains the areas of expertise of the associate listed in the last column. The second column provides the type(s) of information/questions that should be directed to the associate listed in the last column.

At any time you can e-mail questions, requests, specifications for projects, etc. to [info@primus-sterilizer.com](mailto:info@primus-sterilizer.com) or visit the PRIMUS website at [www.primus-sterilizer.com](http://www.primus-sterilizer.com) and click on Contact PRIMUS and complete the contact form.

Related to:	Information/Questions:	Direct Inquiry to:
Inside Sales Support on Quotations, Pricing and General Product Information	Healthcare Sterilizers BioPharma® (Validatable) Sterilizers Laboratory Research Sterilizers Vivarium Sterilizers BioContainment PRI-Egreen™ Conservation Systems Modular Walls Steam Generators	<b>Amy Acklin</b> <a href="mailto:aacklin@primus-sterilizer.com">aacklin@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1221  Covering: AK, CA, CT, DE, IA, ID, IL, IN, KY, MA, MD, ME, MI, MN, MO, ND, NE, NH, NJ, NV, NY, OH, OR, PA, RI, SD, VA, VT, WA, WI, WV  <b>Tom Weaver</b> <a href="mailto:tweaver@primus-sterilizer.com">tweaver@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1318  Covering: AL, AR, AZ, CO, FL, GA, HI, LA, MS, MT, NM, NC, OK, SC, TN, TX, UT, WY  <b>Maria Singhal</b> <a href="mailto:msinghal@primus-sterilizer.com">msinghal@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1214  Covering: Canada, Mexico, Puerto Rico, South America and all International
General Information and Quotation Requests		<b>Amy Acklin</b> <a href="mailto:aacklin@primus-sterilizer.com">aacklin@primus-sterilizer.com</a> Office 402-344-4200 ext.1221  <b>Tom Weaver</b> <a href="mailto:tweaver@primus-sterilizer.com">tweaver@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1318  <b>Maria Singhal</b> <a href="mailto:msinghal@primus-sterilizer.com">msinghal@primus-sterilizer.com</a> Office 402-344-4200 ext.1221  <a href="mailto:info@primus-sterilizer.com">info@primus-sterilizer.com</a>
Order Processing, Systems & Procedures, Order Status	All Market Segments Relating to An Order From Order Entry Until the Sterilizer Is Shipped	<b>Amy Acklin</b> <a href="mailto:aacklin@primus-sterilizer.com">aacklin@primus-sterilizer.com</a> Office 402-344-4200 ext.1221  <b>Tom Weaver</b> <a href="mailto:tweaver@primus-sterilizer.com">tweaver@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1318  <b>Maria Singhal</b> <a href="mailto:msinghal@primus-sterilizer.com">msinghal@primus-sterilizer.com</a> Office 402-344-4200 ext.1214  Sales Fax: 402-344-4242
Field Sales Management and Support	President & CEO	<b>Jim Fry</b> <a href="mailto:jfry@primus-sterilizer.com">jfry@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1009 Cell: 585-797-8728
Project Management, Corporate Account Developments, Product Development, Business Development and IT Strategies	Senior Vice President	<b>Dave Counley</b> <a href="mailto:dcounley@primus-sterilizer.com">dcounley@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1201 Cell: 402-651-9556



# PRIMUS

# DID YOU KNOW?

## NO: 240 PRIMUS CONTACTS LIST (continued)

JUNE 30, 2015

Pre-Installation Coordination Installation, Start-up, In-Service Training, and 90 Day PM Post Delivery Issues Special Projects Authorized Service Agent Training and Recruitment	Vice President, Technical Sales and Aftermarket	<b>Dave Schall</b> <a href="mailto:dschall@primus-sterilizer.com">dschall@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1212 Cell: 402-981-2582
Service or Installation	National Service Manager	<b>Tim Stanislav</b> <a href="mailto:tstanislav@primus-sterilizer.com">tstanislav@primus-sterilizer.com</a> Office 402-344-4200 ext. 8  or <a href="mailto:service@primus-sterilizer.com">service@primus-sterilizer.com</a>
Software and Controller Questions  PSS500 Control PSS6 Pri-Matic® Control PSS7 Pri-Matic® ControlLogix Control PSS8 Trinity Control PSS9 Pri-Matic® MicroLogix Control	Manager Controls Engineer	<b>Kris Hanson</b> <a href="mailto:khanson@primus-sterilizer.com">khanson@primus-sterilizer.com</a> Office 402-344-4200 ext. 1521
Marketing and Sales Materials, Operator Manuals, DYK, Steam Sterilizer School Registration, Regulatory Questions, and International Sales	Manager, Marketing Communications and Regulatory Compliance	<b>Connie Mansfield</b> <a href="mailto:cmansfield@primus-sterilizer.com">cmansfield@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1229
Order Parts, Check Status of Parts Orders, and Controls Upgrade Kits	<b>Order On Line</b> <a href="http://www.primus-sterilizer.com/order_parts">http://www.primus-sterilizer.com/order_parts</a>  <b>E-mail</b> <a href="mailto:parts@primus-sterilizer.com">parts@primus-sterilizer.com</a>  or  <b>Part Orders Fax:</b> 402-344-4242	<b>Becca Engdahl</b> <a href="mailto:bengdahl@primus-sterilizer.com">bengdahl@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1002 Parts 402-344-4200 ext. 7
Accounting All Accounts Payable, Receivables or Credit Questions	Finance Manager	<b>Matt Binderup</b> <a href="mailto:mbinderup@primus-sterilizer.com">mbinderup@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1111
Accounts Payable  Authorized Service Agents Program (PO, Insurance Documents, etc.)	A/P Financial Analyst	<b>Fred Laferia</b> <a href="mailto:flaferia@primus-sterilizer.com">flaferia@primus-sterilizer.com</a> Office: 402-344-4200 ext.1117
Accounts Receivable	Finance Assistant (A/R)	<b>Jeanne Teske</b> <a href="mailto:jteske@primus-sterilizer.com">jteske@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1155
Comment on the Company or Our Products	President & CEO	<b>Jim Fry</b> <a href="mailto:jfry@primus-sterilizer.com">jfry@primus-sterilizer.com</a> Office: 402-344-4200 ext. 1009

- In many instances using written correspondence via e-mail or the PRIMUS website can be more efficient and effective than using the phone. Phone calls are not discouraged, but can sometimes result in delayed responses due to call volume. If your contact is not immediately available, contact PRIMUS through the website (click on Contact PRIMUS and complete the Contact Form), send an email, or fax to 402-344-4242. Messages e-mailed to [info@primus-sterilizer.com](mailto:info@primus-sterilizer.com) will be forwarded by the Sales/Marketing Department to the appropriate associate.
- Mailing / Shipping address: PRIMUS Sterilizer Company, LLC, 8719 South 135th Street, Suite 300, Omaha NE 68138



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